



Changing the rules of business™

Rule-based Computing in Industry

Concepts, Issues, and Perspectives

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ILOG

Outline

▶ **Business Rules**

- What are they?
- What are they used for?
- How are they used?

▶ **Technical Issues**

- Object models
- Static analysis

▶ **Perspectives**

- Rule interchange
- Webization

▶ **Conclusion**

Business Rules—*What are they?*

The term “Business rule” designates a means to specify a **decision-making process** using **condition/action (C/A) rules**

Example of a Business rule:

```
r1: if    o: Order(value >= 10000)
      then o.discount += 20;
```

Such rules are packaged in rulesets organized in process flows

Business Rules—*What are they used for?*

Business rules are used for:

- ▶ filtering data
- ▶ processing orders
- ▶ profiling customers
- ▶ automating business processes
- ▶ *etc. ...*

Business rules are direct descendants of **Expert Systems!**

Business Rules—*How are they used?*

- ▶ Business rules are specified by **business people**—not by programmers
- ▶ They use a **Business Rule Management System (BRMS)**
- ▶ A BRMS is a high-level interface taking pseudo-natural language input
- ▶ They generate **C/A rules acting on objects**

Technical Issues—*Formalizing business rules*

We need to define formally such informal notions as:

- Object instance
- Object pattern
- Working memory
- Rule and ruleset
- Pattern matching
- Rule instance
- Rule action
- Rule application
- Rule engine

Formalizing business rules—*Object pattern*

▶ Object pattern:

$$o:O(T_1 \ a_1 = x_1 , \\ \vdots \\ T_n \ a_n = x_n)$$

▶ *E.g.*,

$$p:Person(int \ age = a , \\ boolean \ isVoter = b)$$

Formalizing business rules—Conditional object pattern

► Conditional pattern:

$o:O(T_1 a_1 = x_1, \dots, T_n a_n = x_n,$

$c_1(o, x_1, \dots, x_n), \dots, c_m(o, x_1, \dots, x_n))$

► E.g.,

$p:Person(int\ age = a,$
 $boolean\ isVoter = b,$

$a \geq 20, b == true, hasVoted(p))$

Formalizing business rules—*Rule and ruleset*

- ▶ A **rule** is an expression of the form:

```
Rule <name>:  
  If <patterns>  
  Then <action>
```

- ▶ E.g.,

```
Rule VotingAge:  
  If p:Person(age >= 18)  
  Then p.isVoter = true
```

- ▶ A **ruleset** is a finite set of rules.

Formalizing business rules—Object pattern matching

Let o be an object pattern:

$$o:T(T_1 a_1 = x_1, \dots, T_n a_n = x_n, \\ c_1(o, x_1, \dots, x_n), \dots, c_m(o, x_1, \dots, x_n))$$

Let o' be an object instance:

$$o' = T'(T'_1 a'_1 = v_1, \dots, T'_n a'_n = v_{n'})$$

Formalizing business rules—Object pattern matching

The pattern o matches the object instance o' iff:

▶ $T' <: T$

▶ $n \leq n'$

▶ $\forall i \in \{1, \dots, n\}, \exists i' \in \{1, \dots, n'\}, T'_{i'} <: T_i$ and $a_i = a'_{i'}$

▶ $\forall j \in \{1, \dots, m\}, c_j(o, v_1, \dots, v_n)$ evaluates to *true*

Substitution $\sigma = \{o'/o, v_1/x_1, \dots, v_n/x_n\}$ realizes the match

Formalizing business rules—*Rule action*

- ▶ **Working memory:** a (possibly empty) finite set of objects.
- ▶ **Rule Action:** a (possibly empty) sequence of one of:
 - $\langle location \rangle = \langle expression \rangle;$
 - **Assert** $\langle object \rangle;$
 - **Retract** $\langle object \rangle;$

Formalizing business rules—*Rule application*

Given a rule action a , a substitution σ ,

$$M' = \mathbf{app}_a^\sigma(M)$$

$$\mathbf{app}_{a_1; \dots; a_n}^\sigma(M) \stackrel{\text{def}}{=} \begin{cases} M & \text{if } n = 0; \\ \mathbf{app}_{a_2; \dots; a_n}^\sigma(\mathbf{app}_{a_1}^\sigma(M)) & \text{otherwise.} \end{cases}$$

$$\mathbf{app}_x^\sigma = \mathbf{e}(M) \stackrel{\text{def}}{=} [e\sigma/x]M$$

$$\mathbf{app}_{\mathbf{Assert} \circ}^\sigma(M) \stackrel{\text{def}}{=} M \cup \{o\sigma\}$$

$$\mathbf{app}_{\mathbf{Retract} \circ}^\sigma(M) \stackrel{\text{def}}{=} M \setminus \{o\sigma\}$$

Formalizing business rules—*Application agenda*

Given a rule set S and a working memory M , define:

Agenda(S, M) : set of rule instances $\{\langle \rho_i, \sigma_i \rangle \mid i = 1, \dots, n\}$

s.t. for all $i = 1, \dots, n$,

- ▶ $\rho_i : p_i \rightarrow a_i \in S$;
- ▶ $p_i = \langle o_{i1}, \dots, o_{in_i} \rangle$;
- ▶ there exists $p'_i = \langle o'_{i1}, \dots, o'_{in_i} \rangle \in M^{n_i}$ such that p_i matches p'_i with substitution σ_i .

Formalizing business rules—*BRMS interpretation scheme*

- let $S = \{R_i : P_i \rightarrow A_i \mid i = 1, \dots, n\}$ be a ruleset,
- let $M_0 = \{o_j \mid j = 1, \dots, m\}$ be an initial working memory:

```
[0]   $M \leftarrow M_0;$   
[1]   $A \leftarrow \mathbf{Agenda}(S, M_0);$   
[2]  While  $A \neq \emptyset$  do:  
[3]    Pick  $\langle \rho = r : p \rightarrow a, \sigma \rangle \in A;$   
[4]     $M \leftarrow \mathbf{app}_a^\sigma(M);$   
[5]     $A \leftarrow \mathbf{Agenda}(S, M);$ 
```

Technical Issues—*Object models*

No accepted formal model of objects:

- ▶ BRMS object models vary wildly
- ▶ Pragmatics: *CLOS, C++, Java, C#, etc.*
- ▶ Web objects (RDF?)

Technical Issues—*Static analysis*

Rule validation is a critical issue for a BRMS

- ▶ It is hard enough to verify programs written by techies...
- ▶ It is even harder to verify rulesets specified by business folks!
- ▶ *Ad hoc* semantics (refraction, recency, priority, naming, *etc..*)

Technical Issues—*Static analysis*

What properties may we wish to check for a ruleset?

▶ *Liveness Properties*

In all executions, a (good) state is always reached:

- *The ruleset execution terminates.*
- *The premium is given a value.*
- *If Rule R_1 is fired, then Rule R_2 is always fired at some point afterwards.*

Technical Issues—*Static analysis*

▶ *Safety Properties*

In all executions, a (bad) state is never reached:

- *This rule is never fired twice.*
- *The discount is never higher than 30%.*
- *The total budget will never be exceeded.*

Technical Issues—*Static analysis*

▶ *“Local” Properties*

- Self-inconsistent rules; tautological conditions in rules.
- Coverage of enumerations, partitions, coverings.

Technical Issues—*Static analysis*

▶ *Non-Confluence*

Two (sequences of) rules, if executed in a different order, lead to incompatible states:

1. *when the shopping cart's value is more than \$10 and the customer is senior then set the discount to \$10.*
2. *when the customer is Gold then set the discount to 10% of the shopping cart value.*

What about a senior Gold customer purchasing more than \$10?

Technical Issues—Static analysis

For a shopping cart value v , the discounted value is $v' = v - \delta$, where δ is the discount.

$$(v \leq \$10 \wedge \delta_1 = \$0) \vee (v > \$10 \wedge \delta_1 = \$10)$$

by the first rule

$$\delta_2 = v \times 10\%$$

by the second rule

$$(v'_1 \leq \$10 \wedge \delta_{12} = \$0) \vee (v'_1 > \$10 \wedge \delta_{12} = \$10)$$

by the first rule

$$\delta_{21} = v'_2 \times 10\%$$

by the second rule

$$((v - \delta_1) \leq \$10 \wedge \delta_{12} = \$0) \vee ((v - \delta_1) > \$10 \wedge \delta_{12} = \$10)$$

by substitution

$$\delta_{21} = (v - (v \times 10\%)) \times 10\%$$

by substitution

Technical Issues—*Static analysis*

Once normalized, these constraints show that it is not inconsistent to have $\delta_{12} \neq \delta_{21}$.

For example, a senior Gold customer with a shopping cart of \$15 may pay either \$3.5 or \$4.5, depending on the order of rules.

Catching this non-confluence is provable only by non-trivial arithmetic constraint reasoning.

Perspectives—*Rule interchange*

BRMS vendors are keen on **interchanging rules!**

- ▶ ODMG PRR format
recommendation pending
- ▶ W3C WG RIF (Horn rules + (E/)C/A rules)
nowhere near completion! ...
- ▶ Rewrite rule community?
where are you people? ... :-)

Perspectives—*Webization*

Need:

- ▶ Direct use of Web objects? (XML, RDF, “ontologies,” *etc..*)
- ▶ Heterogeneous rulesets and object bases
- ▶ “Semantic Web?” ...

Conclusion

Business Rule Management Systems are a soaring market offering great research opportunities:

- ▶ Development of “Agile” applications (SOA/BPM)
- ▶ Non-conventional model of computation
- ▶ The rewrite-rule community ought to be more involved!

Thank You For Your Attention !